



Overview

With the GoPioneer SmartHub mobile App, you can receive notifications from your Pioneer, pay your bills, report problems with your service, and contact your provider, all from your iPhone.

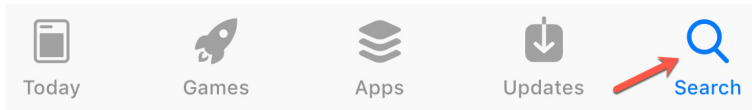
Getting started is easy – you just need to install the app and log in. It's that simple.

Install SmartHub

Step 1: On your iPhone, tap the **App Store** icon to access the App Store.



Step 2: Tap the Search button at the bottom of the screen and type "GoPioneer SmartHub" into the search bar.



Step 3: In the search results, tap on the "Get" button to install.



Step 4: After the app has installed, click the "Open" button.



Step 5: When the GoPioneer SmartHub login screen appears, you will continue to register your new account using the next instructions.

Register a SmartHub Account

If you already have a GoPioneer SmartHub account, you can simply login using your existing email address and password. If you don't have a registered GoPioneer SmartHub account, you can register using the steps below.

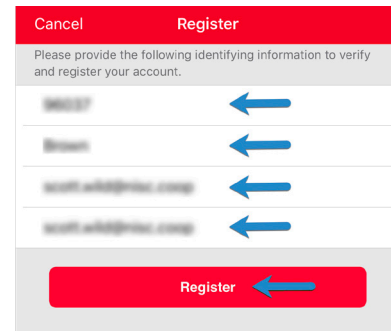
Step 1: From the GoPioneer SmartHub login screen, tap the New User button in the upper right.



Step 2: On the registration screen, fill in the following:

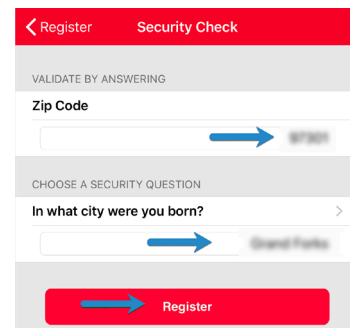
- Account number (found on your bill)
- Last name or company name (exactly as it is on the bill)
- Type in an email address you'd like to associate with your GoPioneer SmartHub account and notifications.

Click the "Register" button



Step 3: On the security check screen, answer all of the security questions on the screen.

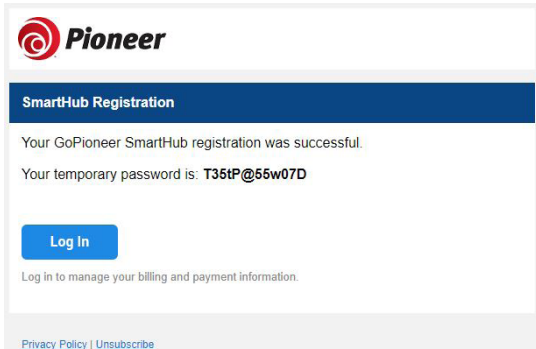
Click the "Register" button again





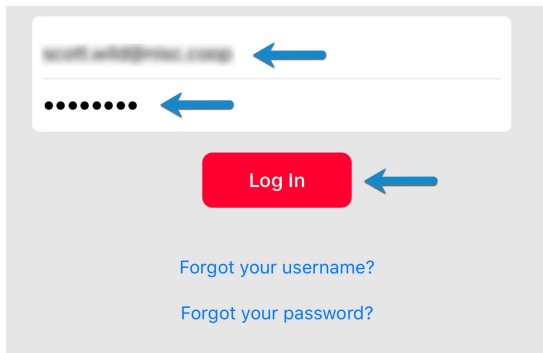
How To Download SmartHub App and Register Account (iOS)

Step 4: After you have clicked the registration button, you will receive a temporary password at the email you used to register your GoPioneer SmartHub account.



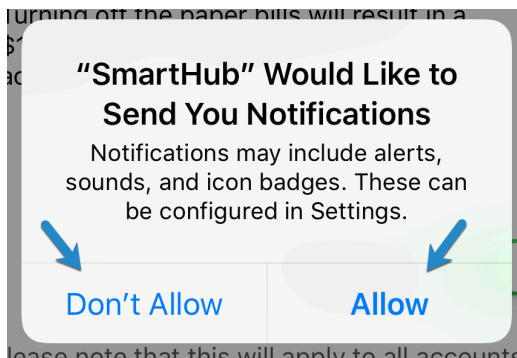
Step 5: At the GoPioneer SmartHub app login screen, use your email address that you registered with and the temporary password that was sent to that address to login.

Click the “Log In” button



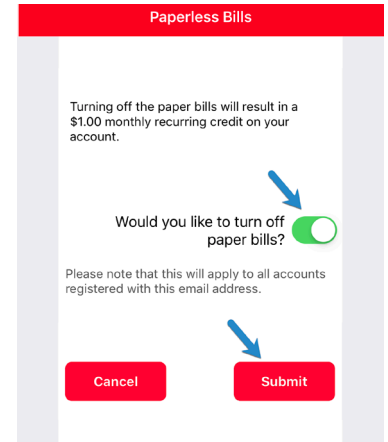
Step 6: The first time you log in, you'll be asked if you would like to allow GoPioneer SmartHub to send you notifications on your iPhone.

Click the “Allow” or “Don't Allow” button



Step 7: During your first log in, it will ask you if you would like to switch to paperless bill.

If you wish to go paperless, leave the toggle as it is set and click the “Submit” button.



Step 8: Congratulations! You have successfully installed the app and registered your GoPioneer SmartHub account.

Start to browse through the features to learn all of the ways that GoPioneer SmartHub can save you time and money!

